

# Neighbourhoods Scrutiny Commission

## Procurement of Domestic and Sexual Violence & Abuse Services for Leicester

January 2021

# Reminder – City Council Resources

DSVA Corporate Group

UAVA

helpline; textphone; email

**0808 80 200 28**

Core  
Council  
services

Hope  
Project

Safe  
Home

Children  
& Family

13+ Victim-  
Survivor  
Service

Perpetrator Service  
Email; website; call

# LLR Joint Commissioning Approach

- Review together
- Consult together
- Plan together
- Deliver separately but in a co-ordinated manner
- Monitor the whole Service System collectively

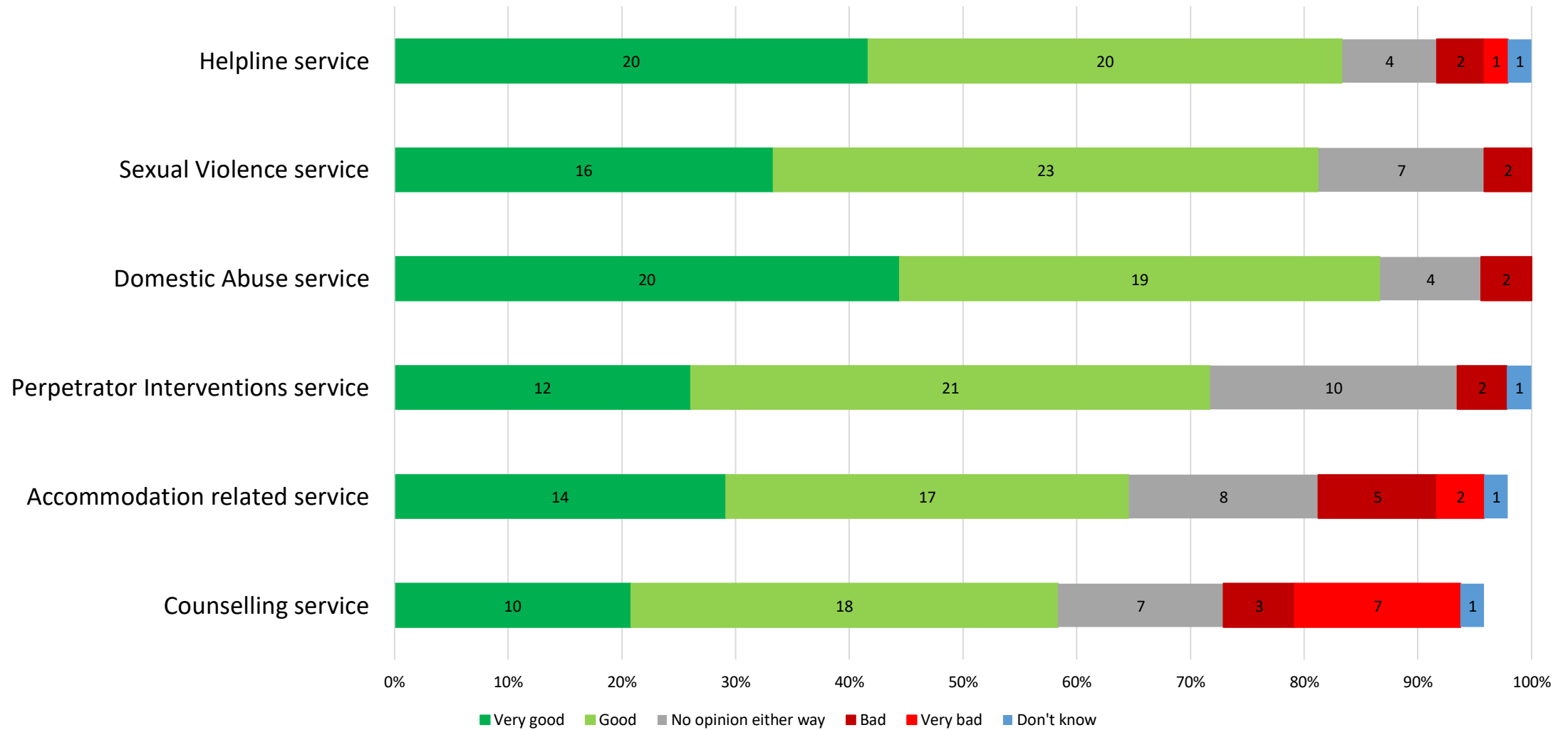
# Context

- Rising reporting to police
- Rising complexity
- High demand:
  - Over 9500 local helpline calls
  - 2000 out of hours contacts
  - 500 family referrals
  - 800 safe accommodation requests
  - 150 *voluntary* referrals for perpetrator interventions
- Cost of domestic abuse in England and Wales calculated as at over £66bn (for victims) each year (back in 2017)
- All communities
- Domestic Abuse Bill

# Public Consultation

- 114 individual responses
- 65 responses to the Leicester survey
- 46 respondents identified as either a service user (current or previous), member of the public or family member/carer of someone affected
- 16 Leicester residents completed the Leicester, Leicestershire & Rutland survey
- Over 75% agreed to each proposal in the draft service model stating that the proposed model would be simpler and more efficient

## Support for the proposals – 'service users'



- *"It appears to have a wide array of services provided over the majority of the week for people of all walks of life. It is also accessible in different ways which is positive for people who are uncomfortable in certain situations such as the phone or face to face" (service user)*
- *"more focused, flexible, can support with court, assessment of risk etc."*
- *"It sounds like this will simplify the existing process, which is good" (professional)*

- *"Provision of a named worker is key to gaining engagement for people using services. It is particularly good to see that more resources are being targeted at the first point of contact which is in my experience invaluable in engaging victims in accepting support" (Professional).*
- *"Not changing someone's main worker is brilliant. It's hard to trust after domestic violence so building that trust with one person is hard enough without them being torn away from you as soon as you feel progress has been made" (Someone who has previously used DSVA services)*
- *"Interventions with perpetrators are needed to prevent risk."*

# Procurement Plan

Sexual Violence  
Services

£177,000 pa  
provisional

Helpline & Engagement Service

£435,000pa provisional

Domestic Abuse  
Locality Service(s)

£225,000 pa  
provisional

Children, Young People  
& Family Service

£180,000 pa  
provisional

Accommodation  
Related Support  
Services

£160,000 provisional  
+ MHCLG potentially

Domestic Abuse  
Perpetrator Service(s)

£184,000 pa  
provisional

# Timeline

- Publish tenders April 2021
- Assess responses August 2021
- Contract award November 2021
- Start date 1<sup>st</sup> April 2022

# Questions?